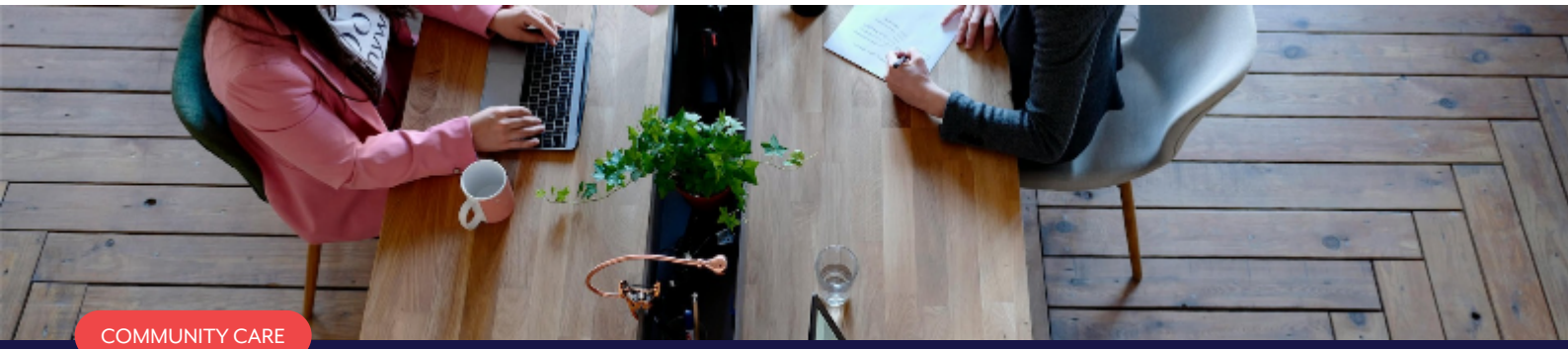


COMMUNITY CARE

NATIONAL CODE: CHC52025

DIPLOMA OF COMMUNITY SERVICES

This course reflects the responsibilities of community services workers who possess specialized skills and operate autonomously within their defined scope of practice, following general guidelines provided by senior management.

CAMPUSES

BRISBANE CENTRE CAMPUS (316 ADELAIDE ST)

GOLD COAST CENTRE 2 CAMPUS

OVERVIEW

INTAKES
Monthly

DURATION
72 weeks

INDUSTRY PLACEMENT
100 hours

INTERNATIONAL STUDENTS
No

CRICOS CODE:
118771K

CONTACT HOURS
20

Entirely On-Campus

THIS COURSE ARTICULATES OR PACKAGES WITH THE FOLLOWING UNIVERSITIES:

Griffith University Queensland, Australia

Southern Cross University

University of Southern Queensland



JENNIFER RYAN
Student

I am Jen Ryan now a former class attendant of John hollows in Toowoomba. I am very grateful to John for teaching me in a classroom environment. John was very knowledgeable and easy to talk to. When I found my placement in the middle of nowhere John encouraged me to take all opportunities that become available. I am now in contract for the first job I've had in 12 yrs. He respects and has a very caring way of supporting the students throughout the course to be the best of our abilities.

DIPLOMA OF COMMUNITY SERVICES

About this Course:

These workers play a vital role in supporting individuals, groups, and communities to bring about positive changes in their lives, ultimately enhancing personal and social well-being. Additionally, they may take on supervisory responsibilities, overseeing the work of other staff members and volunteers. Furthermore, they may be involved in case management and program coordination, ensuring the effective implementation and execution of services.

What You'll Learn

- Communicate Effectively and Advocate on Behalf of Clients
- Employ Counselling Techniques
- Work One-On-One and in Groups
- Implement Community Development Strategies
- Understand the Impacts of Sociological Factors on Clients
- Assessing needs of clients for referral to services

Career Outcomes

CASE COORDINATOR | CASEWORKER OR MANAGER | COMMUNITY SERVICES WORKER | COMMUNITY WORKER | PROGRAM COORDINATOR OR MANAGER | COMMUNITY WORKER



Emily
"The cultural experiences, especially exploring Brisbane and the Gold Coast, were amazing! The tour concierge made the entire experience smooth and enjoyable."



Michael
"The tour was well organized and provided great opportunities for both personal and academic growth. The hands-on learning made all the difference!"

INTAKE DATES

2026	2027	2028
DECEMBER Monday, 07th	**JANUARY** Monday, 04th	**JANUARY** Tuesday, 04th
	FEBRUARY Monday, 01st	**FEBRUARY** Monday, 07th
	MARCH Monday, 01st	**MARCH** Monday, 06th
	APRIL Monday, 12th	**APRIL** Monday, 03rd
	MAY Monday, 10th	**MAY** Monday, 08th
	JUNE Monday, 07th	**JUNE** Monday, 05th
	JULY Monday, 12th	**JULY** Monday, 03rd
	AUGUST Monday, 02nd	**AUGUST** Monday, 07th
	SEPTEMBER Monday, 06th	**SEPTEMBER** Monday, 04th
	OCTOBER Monday, 11th	**OCTOBER** Tuesday, 03rd
	NOVEMBER Monday, 01st	**NOVEMBER** Monday, 06th
	DECEMBER Monday, 06th	**DECEMBER** Monday, 04th

TUITION FEES (**DOMESTIC FULL FEE**)

Course Name	Course Duration	Domestic Full Fee	Campus Availability	Intakes
Diploma of Community Services	72 weeks	$13,000	BNECTR2	Monthly

ENTRY REQUIREMENTS

AGE	GRADE	IELTS
18	12	5.5

- **AGE**
  Minimum age of 18 years or turning 18 years old prior to commencement of the course
- **EDUCATION & EXPERIENCE REQUIREMENTS**
  Year 12 Australian Senior High School Certificate, or equivalent (e.g. completion of Year 12 or High School in the student's home country) with full academic results.

ENGLISH LANGUAGE

Upper-Intermediate English (equivalent to 5.5 academic or general IELTS) and successful completion of college LLN Test

REQUIRED IDENTIFICATION

Photo ID and evidence of citizenship (international students must provide copy of passport)

COMPUTER SKILLS & EQUIPMENT

Students on this course require computer access for learning purposes and to complete course assessments. As such, learners must have beginner/intermediate computing skills including use of Microsoft Office programmes, in addition to hardware requirements of a desktop or portable computer with keyboard, pointing device, speaker, web camera and microphone, and a broadband internet connection.

ADDITIONAL REQUIREMENTS

Students must be eligible to hold a Blue Card (must not have a criminal record). Applicants for this course must be able to make themselves available to undertake the industry placement that forms part of the training and assessment activity. Students should be fully vaccinated against COVID19 prior to undertaking placement.

FURTHER INFORMATION

Students who are unable to meet the academic or English language criteria may in some cases be eligble to undertake our Language, Literacy & Numeracy (LLN) test. Criteria may change at any time without notice. Additional English language requirements may apply to international applicants from non-English speaking backgrounds wishing to articulate on a visa package into a university programme. Students must be able to (and are required to) enrol, participate, demonstrate progression-of, and complete this course.

RPL & Credit Transfer

You may apply for Recognition of Prior Learning (RPL) to have relevant skills and knowledge gained through previous study, employment or life experience assessed against course requirements. Supporting evidence and practical assessment may be required.

You may also be eligible for credit transfer for previously completed units that are identical or equivalent to those in this course, subject to verification of your academic records.

Successful RPL or credit transfer may reduce your course duration and training requirements. Contact the college before enrolling for information about the application process, evidence requirements, available support, applicable fees and any changes to your course duration and fees.

BRISBANE CENTRE CAMPUS (316 ADELAIDE ST) COURSE TRAINERS

Troy Scott
TBA

BRISBANE CENTRE CAMPUS (316 ADELAIDE ST) & FACILITIES

YOUR CAMPUS

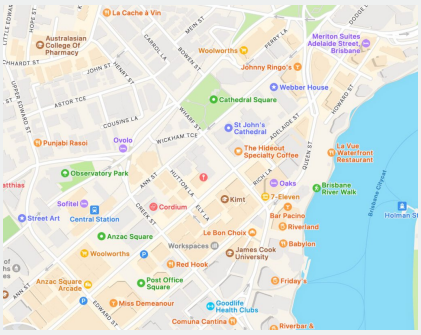
EduCare's main campus, known as "Brisbane Centre 2," is strategically situated on level 3 at 316 Adelaide Street, right in the heart of Brisbane's bustling central business district. This premier location offers students unparalleled access to a vibrant urban environment, fostering both academic and professional growth. The campus itself is a testament to EduCare's commitment to providing a superior educational experience, blending modern design with state-of-the-art learning facilities.

Upon entering Brisbane Centre 2, students are greeted by a welcoming and supportive environment. The campus is equipped with spacious classrooms that are designed to encourage interactive learning and collaboration. Each classroom is outfitted with the latest educational technology, including digital whiteboards and high-speed internet, ensuring that teaching and learning are both dynamic and engaging.

A key feature of the campus is its comprehensive multimedia resource library, which provides students with a wealth of learning materials at their fingertips. From academic journals and e-books to interactive software and video content, the library is equipped to support a wide range of learning styles and research needs.

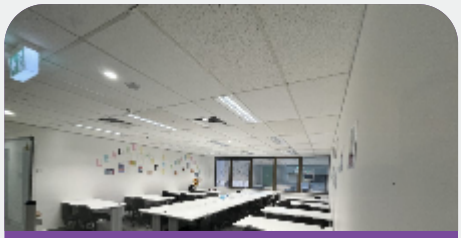
In addition to academic resources, Brisbane Centre 2 offers a variety of student services aimed at enhancing the overall educational journey. These include dedicated study areas, computer labs with specialized software, and comfortable lounge spaces for relaxation and networking. The campus also hosts regular workshops and seminars, led by industry professionals and academic experts, to supplement classroom learning and provide valuable insights into the community services sector.





316 Adelaide Street, Brisbane 4000

SESSION LOCATIONS



BNECTR2 - ROOM 3

BNE CTR2

DIGITAL WHITEBOARD | HIGH-SPEED WI-FI | SMART TV

NIET Group Brisbane Centre 2

In the heart of Brisbane's vibrant CBD stands our second home — a place where purpose, passion, and people come together.

Step into Room 3, the inspiring home of our Community Services program — where every lesson lights the path to making a real impact. Here, students don't just learn; they grow into changemakers — guided by compassion, driven by empathy, and equipped with the skills to transform lives and strengthen communities.

Surrounded by modern facilities and a culture of collaboration, Room 3 is more than a classroom — it's a launchpad for purpose. Every conversation builds confidence. Every project shapes leadership. And every student leaves ready to create a ripple of change that reaches far beyond these walls.

VIEW IN MAP

GOLD COAST CENTRE 2 CAMPUS COURSE TRAINERS

Vijeta Srivastava
TBA

GOLD COAST CENTRE 2 CAMPUS & FACILITIES

YOUR CAMPUS

SESSION LOCATIONS

GLDCST2 – ROOM 3

NIET Group Gold Coast Campus – Classroom 3 (Early Childhood Education and Care)
Welcome to our second home in the heart of Brisbane's vibrant CBD — a dynamic hub for our award-winning Business and Information Technology Faculties.

Step inside Room 3, one of our specialised Early Childhood Education and Care (ECEC) training spaces, where innovation meets inspiration. Designed with cutting-edge facilities, immersive learning environments, and modern, adaptable fittings, it offers students an experience that's both practical and future-focused — empowering tomorrow's educators to learn, create, and lead.

VIEW IN MAP